




COMMONWEALTH of VIRGINIA  
DEPARTMENT OF FORENSIC SCIENCE

OFFICE OF THE DIRECTOR  
A Nationally Accredited Laboratory

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AGENCY NOTICE

To: All Agencies served by DFS  
From: Linda C. Jackson, Department Director   
Date: June 12, 2023  
RE: Next Generation Identification (NGI) Palm Print Database Search Results

The Latent Print Section utilizes the Federal Bureau of Investigation (FBI) Next Generation Identification (NGI) system to provide investigative information about individuals potentially associated with criminal events through the search of partial latent prints recovered from evidence against databases of known exemplars (fingerprints and palm prints).

When a print is searched in the database and not identified to a source, it is typically registered in the database and automatically searched against newly added exemplars. Due to a technical issue with the NGI software, some latent palm prints searched between 2014 and 2022 were not being searched against new exemplars added to the database.

The FBI has provided DFS a list of cases impacted by this issue (see agency list below). DFS will reenter the palm prints in these cases to search against all new exemplars added after the initial search. If a potential identification exists, the agency will be notified with a Certificate of Analysis. The original evidence will need to be resubmitted if confirmation of the potential identification is necessary. If no identification is made, the prints will continue to be searched on a regular basis.

Please contact the Latent Print Section Supervisor for your service area at the number listed if you have any questions or concerns.

Laboratory	Section Contact	Phone Number
Central (Richmond)	Amanda Lane	(804) 588-4029
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## NGI Palm Print Searches – Impacted Customers

- Accomack CO SO
- Albemarle Co PD
- Alta Vista PD
- Amelia Co SO
- Appomattox Co SO
- Augusta Co SO
- Bedford Co SO
- Blackstone PD
- Botetourt Co SO
- Bristol PD
- Campbell Co SO
- Charlottesville PD
- Colonial Beach PD
- Colonial Heights PD
- Danville PD
- Dinwiddie Co SO
- Emporia PD
- Farmville PD
- Fluvanna Co SO
- Franklin Co SO
- Franklin PD
- Goochland Co SO
- Hanover Co SO
- Harrisonburg PD
- Henrico Co PD
- James City Co PD
- King George Co SO
- Lynchburg PD
- Manassas City PD
- Metro Washington Airports Authority PD
- Nelson Co SO
- Newport News PD
- Northampton Co SO
- Old Dominion University PD
- Orange PD
- Petersburg Fire and Rescue
- Petersburg PD
- Pittsylvania Co SO
- Poquoson PD
- Powhatan Co SO
- Richmond City PD
- Roanoke City PD
- Roanoke Co PD
- Smyth Co SO
- South Boston PD
- Spotsylvania Co SO
- Staunton PD
- Suffolk PD
- Vinton PD
- Virginia Beach PD
- Virginia State Police (Buckingham, Fairfax, Hampton & Wytheville)
- Williamsburg PD
- York-Poquoson Co SO